

Problem Solved

183 Butcher Road, Suite B
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www.problemsolved.com

Cards On The Spot Pre-quote Questionnaire Page 1 of 2

Date: _____

Credit Union name: _____

Address: _____

Contact name: _____

Contact phone #: _____

Contact email: _____

(1) New to instant issuance or upgrading current instant issuance platform?

- New
- Upgrade from _____

(2) Types of cards to be instantly issued:

- ATM
- Debit
- Credit
- _____

(3) Style of cards to be printed?

- Flat card
 - How many card designs? _____
- Embossed

(4) Are PINs validated based on the PIN offset on the magstripe or by the database?

- Magstripe
- Database

(5) How many branches / card printers?

- Branches _____
- Card printers _____

(6) Number of PINpads needed? _____ (# of estimated end-user workstations)

(7) Proximity of branches to initial install location? (to determine implementation duration)

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(8) Card processor interfaces needed:

- CO-OP
- Fidelity (formerly Certegy)
- First Data – Wilmington Platform/Star Northeast
- Pemco
- Postillion
- Visa DPS
- _____
- _____

(9) Other application(s) we need to interface with:

- _____
- _____

(10) Core system platform:

- Spectrum
- Spectrum ASP
- Symitar
- _____

(11) Has this project been budgeted?

- In our budget for _____/_____ (quarter/year)
- Gathering costs for budgeting purposes

(12) Anticipated installation timeframe:

- 1 – 3 months
- 4 – 6 months
- 7 – 12 months
- More than 1 year
- Just shopping