

Cards On The Spot™ –Card RePIN System

Our Card RePIN System allows a member to select the PIN for their new card prior to it being ordered from your vendor, as well as the ability to rePIN cards using a motorized rePIN machine.

Our Member Select PIN product allows a member to select the PIN for their new card prior to it being ordered from your vendor. This way the member receives a PIN they will remember. There will be less rePINning done in your branches, you will reduce the chance of card fraud, and you will not have to spend as much on PIN Mailers. Most importantly you improve member service.

Our solution provides an intelligent browser-based front end to Spectrum using a Pathways interface. We provide multiple means of selecting the member account. Provide a drop down of all available card types. We automatically select the next available Card member number to use, and assign the suffixes for the card based on credit union-defined options, and what products the member has for each defined position. We give you the ability to adjust the suffixes when more than one match for a position is found. We also provide multiple sets of on-line and off-line limits to select from a drop down menu.

- User level security allows full control over system access.
- Logging of all transactions provides a solid audit trail.

In addition to the Member Select PIN product detailed above; it adds the ability to rePIN cards using a motorized rePIN machine. This solution allows you to quickly handle plastic card rePIN requests for the member in your branches.

The rePIN hardware can be used to support an entire branch of rePIN requests, or units can be placed on each Member Service Representative's desk. When a card is rePINned, we automatically update the PIN-offset in the card record to insure the member receives the correct PIN at time of card reissue.

Problem Solved

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