

# On-line Debit Card Activation

This product automates the activation of new and reissued on-line debit cards using Call24. Reissued cards use the existing PAN, allowing members to keep their PIN and have no interruption in automatic debits (ACH) – allows new cards to be sent out as inactive. Minor modifications to the existing card order processes will be necessary.

## Features

- 24-hour card activation using Call24 as the member interface
- Does not require that the member have a Call24 PIN
- One card mode allows cards to be activated through a Spectrum macro
- 24-hour card deactivation and hot carding
- Negative file updates automatically sent to ATM networks and in-house ATM controllers
- Expiring cards are reissued using the same PAN allowing new cards to be sent out in an inactive state
- Activation of the reissued card automatically deactivates the old card
- Optional deactivation of ATM card when issuing a new debit card
- All cards with activations or attempted activations will show up on daily report detailing the activity
- All cards with deactivations or attempted deactivations will show up on a separate daily report detailing this activity

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